

# Service Report



Report Header Information					
Work Order	1225178	Dealer Code	h190	Manufacturer	Caterpillar Inc.
Employee ID	2863	Service Date	5/28/2013	Model	3406a
Customer		Customer Equipment Number		Serial Number	90u09633
SMU	0	Equipment Location			
IN Date		Promise Date		OUT Date	
Instructions	STARTE ENGINE MAKE SURE IT MAKES VOLTAGE				

Truck Information			
Truck Make		Truck Model	
VIN		Cab Type	
Vehicle Config		Delivery Date	

Segment Info			
Segment No:	01		
Segment Description:			
Job Code		Description	
Component Code		Description	
Start Date	5/28/2013	End Date	5/28/2013
Instructions			

SIMS / Part Causing Failure											
Segment No	Part Number	Part Name	Qty	SMCS	Desc.Code		Group Number Containing Part	Group Name	Durability Indicator	Product Inoperable?	CAT Item
					Primary	Secondary					

Labor										
Segment No	Operation No	Employee ID	Date	Overtime Indicator	Labor Codes	Start Time	End Time	Shift	Man Hours	

Miscellaneous Costs							
Segment No	Operation No	Employee ID	Date	Charge Codes	Qty	Description	Cost

Mileage						
Segment No	Operation No	Employee ID	Vehicle	Date	Charge Codes	Distance

Repair Background	
Segment No:	01:
Customer Complaint	
Cause of Failure	
Resultant Damage	
Repair Process Comments	MADE SURE FUEL RACK IS MOVING FREE. CHECKED TURBO. ALL LOOKS GOOD. ENGINE HAS COOLANT AND OIL. TOOK FUEL AND BATTERIES TO ENGINE. HOOKED UP BATTERIES AND FUEL. PRIMED FUEL SYSTEM. ALL CABLES LOOK TO BE CONNECTED CORRECTLY ON GENERATOR. STARTED GEN-SET. RAN ENGINE UP TO 1800 RPM. HERTZ GAUGE BOUNCES AND VOLTAGE GAUGE DOES NOT WORK. PULLED PANEL OFF DOG HOUSE CHECKED VOLTAGE AT BUSS BAR. GENERATOR MAKES VOLTAGE. DISCONNECTED FUEL AND BATTERIES.