



Service Report

Report Header Information					
Work Order	1227355	Dealer Code	h192	Manufacturer	Caterpillar Inc.
Employee ID	5715	Service Date	7/1/2015	Model	g3512ta
Customer	power generation enterprises	Customer Equipment Number		Serial Number	4kc00401
SMU	16928 Hours	Equipment Location	Warner springs		
IN Date		Promise Date		OUT Date	
Instructions					

Truck Information			
Truck Make		Truck Model	
VIN		Cab Type	
Vehicle Config		Delivery Date	

Segment Info			
Segment No: 01			
Segment Description:			
Job Code		Description	
Component Code		Description	
Start Date	7/1/2015	End Date	7/1/2015
Instructions			

SIMS / Part Causing Failure										
Segment No	Part Number	Part Name	Qty	SMCS	Primary	Secondary	Group Number Containing Part	Group Name	Product Inoperable?	CAT Item

Labor									
Segment No	Operation No	Employee ID	Date	Overtime Indicator	Labor Codes	Start Time	End Time	Shift	Man Hours

Miscellaneous Costs							
Segment No	Operation No	Employee ID	Date	Charge Codes	Qty	Description	Cost

Mileage						
Segment No	Operation No	Employee ID	Vehicle	Date	Charge Codes	Distance

Repair Background	
Segment No: 01	
Customer Complaint	Borescope cylinders and inspect alternator. Send pics to customer
Cause of Failure	
Resultant Damage	
Repair Process Comments	Drove to unit location. Removed valve covers, transformers and plugs from cylinders 2,3,5,6,9,11, and 12. Used borescope to photo piston crowns, cylinder walls, open valves, turbos and alternator end. All components inspected and photoed visually appear to be in good condition. Engine has newer turbo cartridges, cylinder heads, and all new ignition transformers.

Customer Signature	Technician Signature
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Workorder Closing	
No Answer	Is the Job Completed?
No Answer	Are unused parts being restocked?
No Answer	Is a Reman core being returned?
No Answer	Are warranty parts being returned?
No Answer	Are checked-out tools being returned?
No Answer	Has the information been entered to SIMS?

Additional Opportunities	
No Answer	Is there Additional Service to be done?
No Answer	Did the customer request a quote for additional service?
No Answer	Did the customer request a PSSR to contact them?
Comment	

Parts				
Segment No	Order ID	Work Order	Operation	Additional Notes

Application Data		
Application	Report	Created

File Attachments				
Name	Size	Modified	Title	Description
BK560013.JPG	53012	5/20/2013 10:54 PM		
BK560014.JPG	145305	5/20/2013 10:54 PM		
BK560017.JPG	47902	5/20/2013 10:58 PM		
BK560018.JPG	66479	5/20/2013 10:58 PM		
BK560019.JPG	109192	5/20/2013 10:58 PM		
BK560022.JPG	42139	5/20/2013 10:59 PM		
BK560026.JPG	70944	5/20/2013 11:03 PM		

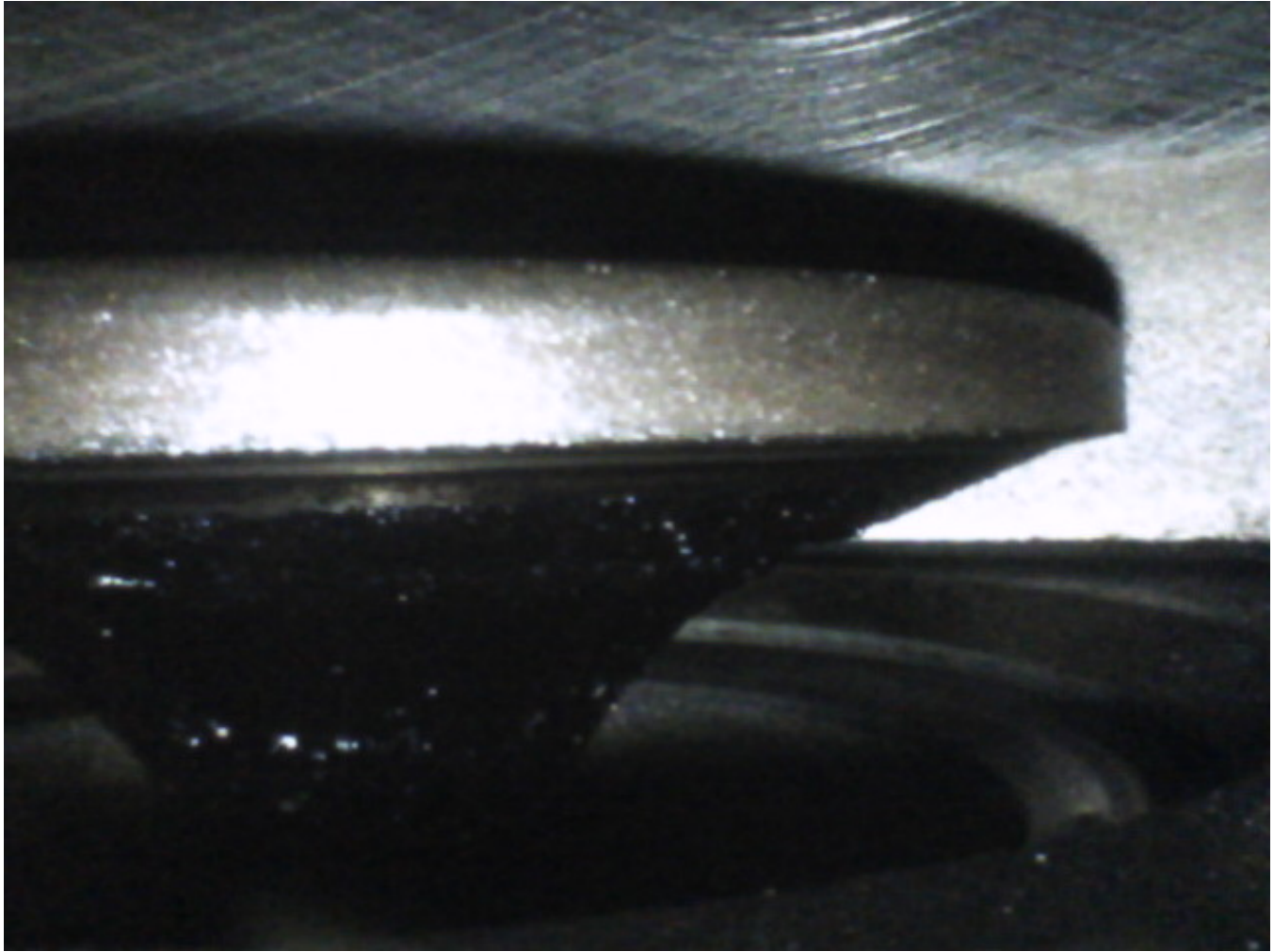
Digital Images

Digital Images

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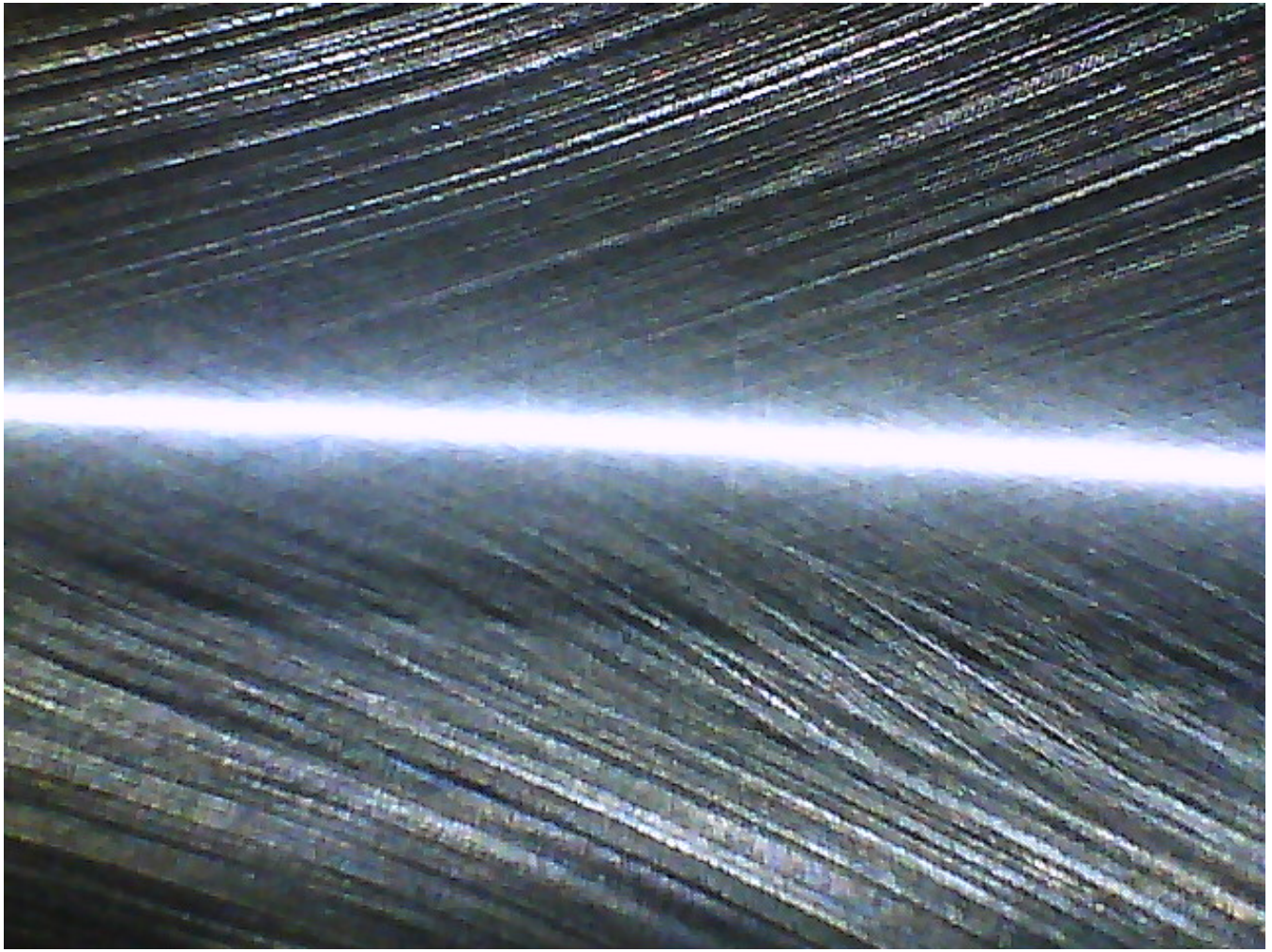


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Digital Images

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Digital Images

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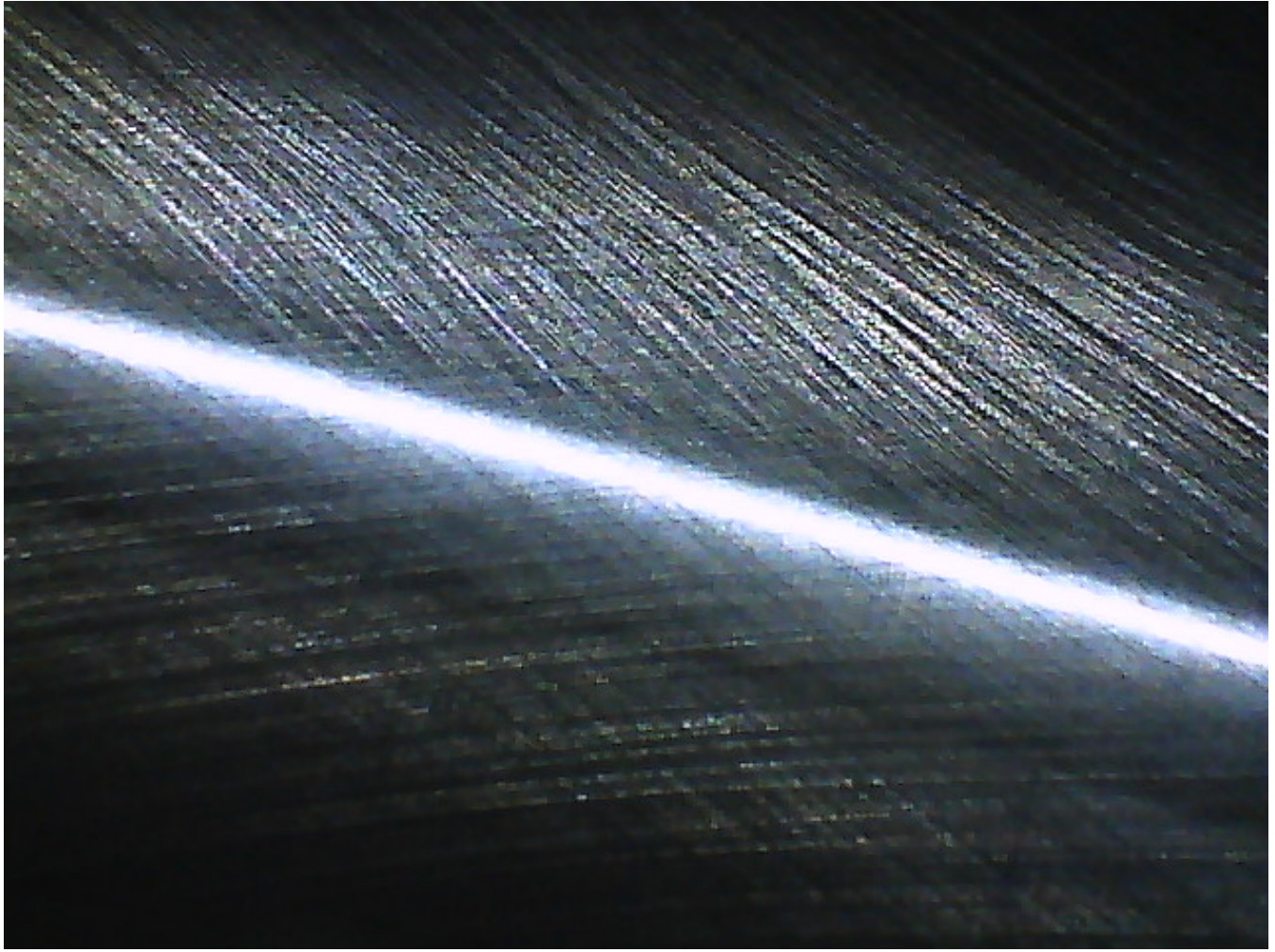


Digital Images

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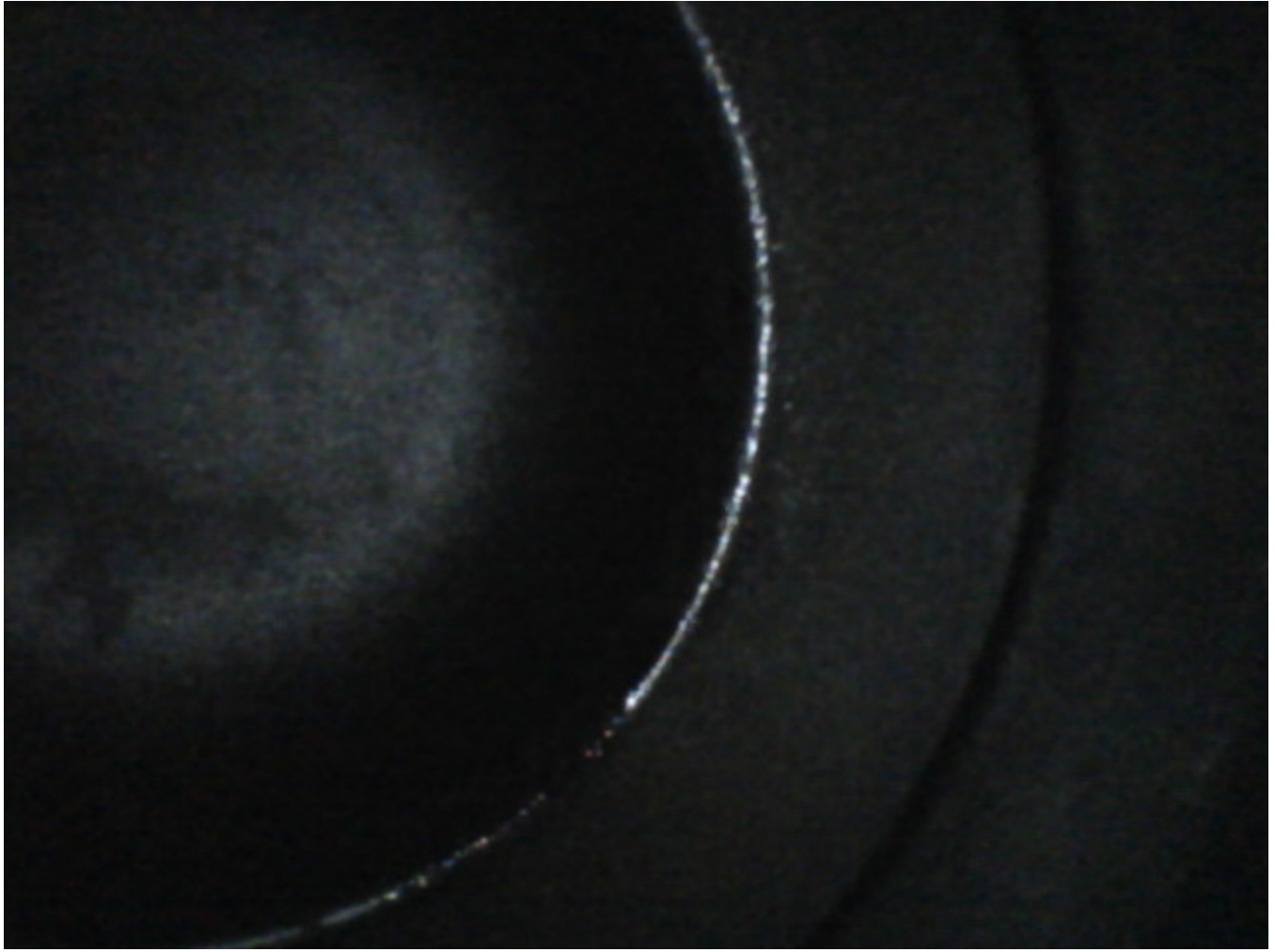


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Digital Images

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